

# Industry Manual

Dear Supporter,

We are happy to present you with the **ESID 2026** Industry Symposia Manual which will take place in **Maastricht, The Netherlands on 14-17 October 2026**.

The **Industry Manual** contains important information, deadlines, and next steps for your preparation to ensure a successful event.

Please read the manual thoroughly and share it with everyone involved in this project.

For further support please contact us at:



**Ivette Sabau**

Exhibition & Industry Coordinator

E: [isabau@kenes.com](mailto:isabau@kenes.com) | M: +34 635 34 50 82 Each supporter will receive an e-mail with login details to access the Portal. The Portal enables supporters to:

- Submit a company **logo** and **profile**
- Submit **deliverables** as per contract

- Order **lead retrievals**/scanners

**The login details will be sent to the person signing the contract.** This person is responsible for passing on the login details to third party if needed.

Access to all Portal services will be available only after submission of your company profile and logo.

Only deliverables as indicated in your contract, should be submitted via the Portal. Items not included in your contract will not be processed.

| <b>Action Item</b><br>(Please refer to your signed contract)                                  | <b>Deadline</b>                                                     | <b>Contact Person</b>                                                                                                                                                                           |
|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Staff Hotel Reservation                                                                       | As soon as possible                                                 | <b>Anna Ivanovanna</b><br>E-mail: <a href="mailto:aivanova@kenes.com">aivanova@kenes.com</a><br><a href="https://hotels.kenes.com/congress/ESID26">https://hotels.kenes.com/congress/ESID26</a> |
| Payment of Invoice Balance                                                                    | Must be received in full<br><b>one week</b> prior to the Conference | <b>Pazit Hochmitz</b><br><a href="mailto:phochmitz@kenes.com">phochmitz@kenes.com</a>                                                                                                           |
| Symposium Final Program<br>(for approval by Scientific Committee)                             | As soon as possible and no later than<br><b>14 August</b>           |                                                                                                                                                                                                 |
| Teaser                                                                                        | <b>2 Septiembre</b>                                                 |                                                                                                                                                                                                 |
| Promotional E-mail Blast (Exclusive and Joint)                                                | <b>2 Septiembre</b>                                                 | <b>Ivette Sabau</b><br><a href="mailto:isabau@kenes.com">isabau@kenes.com</a>                                                                                                                   |
| Promotional Post E-mail Blast                                                                 | <b>16 October</b>                                                   |                                                                                                                                                                                                 |
| Text for Push Notifications                                                                   | <b>16 September</b>                                                 |                                                                                                                                                                                                 |
| Mobile app adverts                                                                            | <b>2 September</b>                                                  |                                                                                                                                                                                                 |
| App Banners                                                                                   | <b>2 September</b>                                                  |                                                                                                                                                                                                 |
| K-Lead Retrieval System                                                                       | <b>30 September</b>                                                 | To reserve your Scanners, please refer to the on-line Exhibitor's Portal<br><a href="https://exhibitorportal.kenes.com/">https://exhibitorportal.kenes.com/</a>                                 |
| Placing orders for Voting/<br>'Ask the Speaker' and other<br>Technology Products and Services | As early as possible, preferably before<br><b>15 September</b>      | <b>Alix McKee</b><br><a href="mailto:amkee@kenes.com">amkee@kenes.com</a>                                                                                                                       |
| Hostesses & Temporary Staff Hire                                                              | 2 September                                                         | <b>Rogier Bouwman</b><br><a href="mailto:info@stella-agency.nl">info@stella-agency.nl</a> / <a href="mailto:rogier@smaakmakerscompagnie.nl">rogier@smaakmakerscompagnie.nl</a>                  |
| Catering Services                                                                             | <b>20 September</b>                                                 | <b>MECC</b><br><b>ESID symposia</b><br>For lunch boxes enquiries, please contact MECC Exhibitor Services.<br><a href="mailto:salesmecc@vermaatgroep.nl">salesmecc@vermaatgroep.nl</a>           |
| AV – scheduling Tech rehearsal,<br>placing orders for extra AV for the<br>Sponsored Symposia  |                                                                     | <b>Mike Perchig</b><br><a href="mailto:nest@nest-av.com">nest@nest-av.com</a>                                                                                                                   |

#### **Shipping & Material Handling Services**

|                               |                                                                                                                                                          |                                                                                                                                                                 |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ir freight – Cargo            | <b>9 October</b>                                                                                                                                         | <b>DVS Fairs 6 Events Spain</b>                                                                                                                                 |
| Road                          | Latest arrival at Amsterdam Airport. Late shipments may delay customs clearance. Pre-alert required before shipping. Do not send cargo without approval. | Contact persons: Lorena Perdomo<br>E-mail: <a href="mailto:lorena.perdomo@dsv.com">lorena.perdomo@dsv.com</a><br>Office: +34 930260837<br>Mobile: +34 627582484 |
| Courier shipments             | Strongly discouraged. Courier shipments cannot be customs cleared by DSV. Please contact DSV before shipping.                                            |                                                                                                                                                                 |
| Road freight or via Warehouse | <b>Upon request</b>                                                                                                                                      |                                                                                                                                                                 |

| Company Name          | Date       | Time        | Location        | Session Details            |
|-----------------------|------------|-------------|-----------------|----------------------------|
| CSL Behring           | 14/10/2026 | 15:35–17:05 | SHOUT HALL      | tbc                        |
| Grifols               | 15/10/2026 | 10:20–11:20 | AUDITORIUM II   | <a href="#">Click Here</a> |
| Norgine               | 15/10/2026 | 10:20–11:20 | AUDITORIUM I    | tbc                        |
| Pharming Group        | 15/10/2026 | 13:00–13:30 | PRODUCT THEATER | tbc                        |
| Octapharma            | 15/10/2026 | 13:00–14:25 | AUDITORIUM II   | <a href="#">Click Here</a> |
| Chiesi                | 16/10/2026 | 12:15–13:45 | AUDITORIUM II   | tbc                        |
| Takeda Pharmaceutical | 16/10/2026 | 12:15–13:45 | AUDITORIUM I    | tbc                        |

Timetable and halls are subject to changes. The most updated timetable is published on the [Meeting website](#).

### Important notes:

- **Industry Symposia are not included in the main Conference CME/CPD credit.**
- Please coordinate when you would like to set up the hall prior to the start of your Symposium with **Ivette Sabau** at [isabau@kenes.com](mailto:isabau@kenes.com). A member of the Kenes Operational team will be available should you need any assistance.
- Handouts can be distributed at the entrance to the Symposium Hall; however, it is **NOT** permitted to place material on the chairs inside the hall.
- Printed tent cards placed on the head table are allowed and should be produced and provided by supporter.
- We ask presenters to follow the time schedule precisely in order that the day's events may run smoothly. An updated scientific timetable can be found on the [Program](#).

### Speaker's Expenses

*ESID 2026 will not cover Industry session(s) speaker expenses.*

*As indicated in the sponsorship agreement, the supporting company, in addition to the support fee, must cover all speakers' expenses, including registration fees, accommodation and travel expenses.*

*This also applies in the case where the Sponsored Symposium speakers have already been invited by the Conference and have made prior travel arrangements independently.*

## **Technical Rehearsal Onsite**

We strongly recommend scheduling a technical rehearsal in the hall itself and testing the Presentations during that rehearsal. Please make arrangements directly with the Conference Audio Visual Coordinator, Mike Perchig at: [nest@nest-av.com](mailto:nest@nest-av.com)

A technical rehearsal is offered free of charge; however additional charges may apply, depending on hall availability, rehearsal requirements and overtime of the technicians.

- Catering services are exclusively provided by MECC (Vermaat Group).
- Lunch boxes are allowed to be taken into the session halls for Industry Sponsored Lunch Symposia only. Please note that this is an exception applicable exclusively to lunch symposia.
- Catering buffets will be arranged outside the session halls. Participants will be able to collect their lunch boxes when entering the hall.
- Cleaning of the session halls will be arranged by MECC. One hour of cleaning will be scheduled immediately after each lunch symposium.
- Lunch box orders include delivery and on-site service. MECC staff will be present during distribution.
- Important: Access control remains the responsibility of the sponsoring company. A company representative must be present at the catering area to supervise distribution and confirm when service can begin. MECC is not responsible for verifying attendee eligibility.
- All catering orders for Industry Sponsored Sessions should be requested directly from MECC: [option Lunch Boxes](#) Email: [salesmecc@vermaatgroep.nl](mailto:salesmecc@vermaatgroep.nl)
- To receive a quotation, please provide:
  - – Selected lunch box option
  - – Number of participants
  - – Preferred delivery time (recommended: 30 minutes prior to session start)
- **Deadline for catering orders: 20 September**

| Hall Name     | Location     | Hall Capacity | Hall Layout |
|---------------|--------------|---------------|-------------|
| SHOUT HALL    | Ground Floor | 1600          | Theater     |
| AUDITORIUM I  | Ground Floor | 1068          | Auditorium  |
| AUDITORIUM II | Ground Floor | 574           | Auditorium  |

### Head Table in Shout Hall, Auditorium I and Auditorium II

Ø Total Head Table Dimensions: W 140cm x H 73cm per table (2 tables in total up for 6 pax)

Ø For Head Table branding, please refer to the **\*note below**

Sufficient seating for up to

**\*Please inform us about the**

**number of speakers you expect.**

### Lectern in in Shout Hall, Auditorium I and Auditorium II

For demonstration only.

Ø Total lectern Dimensions: W 69cm x H 110cm

Ø For branding please refer to the **\*note below**



Please note that the head table and lectern will be branded with the general Conference branding.

If you prefer to have your own company branding for the lectern, please contact the Industry Coordinator Ivette Sabau [isabau@kenes.com](mailto:isabau@kenes.com)

Please note that the head table and lectern will be branded with the general Conference branding.

- The official supplier for producing the branding of the lectern is A. Booth
- Using the ESID 2025 logo for the branding is not allowed.

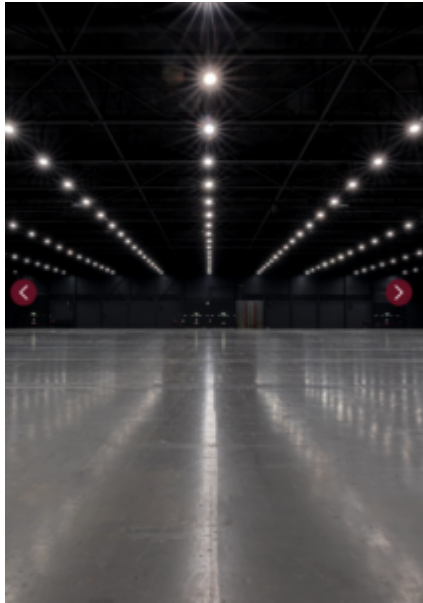
**Deadline: 16 September**

#### Venue

- MEEC Maastricht
- MECC, Forum 100, 6229 GV Maastricht, Países Bajos
- Please [click here](#) for the virtual tour

#### SHOUT HALL

- Open the virtual Tour here <https://www.mecc.nl/en/spaces/south-hall/>
- Ground Floor



- 

### Auditorium I

- Open the virtual Tour here <https://www.mecc.nl/en/spaces>
- Ground Floor



### Auditorium II

- Open the virtual Tour here <https://www.mecc.nl/en/spaces>
- Ground Floor



Due to CME/CPD accreditation criteria for this Conference, the following rules apply:

- **ESID Logo** should NOT be used in any promotional materials created by the supporter.
- Materials created by companies should NOT utilize the main event marketing look and feel.
- When promoting your symposium, please always indicate on any of your promotional materials “**This session is not included in the main event CME/CPD credit**”
- When promoting your symposium, you are allowed to use the phrase: “**22<sup>nd</sup> biennial ESID Meeting**”, which will take place in **14-17 October 2026, in Maastricht, the Netherlands**.

In addition, it is not permitted to use the **ESID 2026 logo** on any of the symposia materials. The final session agenda should include the following information:

- Session Title (up to 110 characters including spaces)
- Session Description (up to 200 words, you can also include hyperlinks inside of it)
- Speaker Presentations Titles
- Timing – duration of each speaker presentation and full timing of the agenda
- Speaker/Moderator Full Name
- Speaker/ Moderator Country
- Speaker/ Moderator E-mail
- Speaker/ Moderator Affiliation
- Speaker/ Moderator Bio and Photo (please see specs below)

Please see below specs for Speaker Bio and Photo.

- Speaker **Bio** – up to 200 words.
- Speaker **Photo** – 180×240 px, JPG Format

Please [\*\*click here\*\*](#) in order to provide above requested information as soon as possible and no later

than 14 August if you need any assistance please contact the Industry Coordinator: Ivette Sabau at [isabau@kenes.com](mailto:isabau@kenes.com) **Guidelines to follow when creating your promotional items and content:**

- When creating adverts for **mobile app, and mailshots** is allowed to promote product, symposia, or company promotion. Only when promoting symposia please add the following text inside: ***This session is not included in main Congress CME/CPD credit***
- When creating adverts for External and Internal lobby flags in the virtual platform is allowed to promote symposia or company promotion. Only when promoting symposia please add the following text inside: ***This session is not included in main Congress CME/CPD credit***

### **Mobile App Push Notification**

For supporters entitled to a push notification as per their signed contract, kindly submit the text by **2 September** to [isabau@kenes.com](mailto:isabau@kenes.com) according to below guidelines:

- Message Title – Maximum 40 characters including spaces
- Message body – Maximum 140 characters including spaces
- Preferred date and exact local time, please with your industry coordinator
- \*Note the final schedule will be determined closer to the conference, considering other push notifications.
- **Push notifications will be sent out during breaks in order not to disturb the participants who are inside the halls.**

### **Mobile App Advert**

For Supporters sponsoring the App please send via email to and [isabau@kenes.com](mailto:isabau@kenes.com) by **2 September**.

File format: PNG or JPG (up to 800 KB)

Size: 780 x 1688px

Kindly be advised that the advertisement is presented as a static image; therefore please ensure your design does not include any clickable URLs. Also, for optimal readability on mobile devices, we suggest avoiding small text.



### **Promotional Email Blast - Exclusive and Post**

Sponsors entitled to an Industry Mailshot as per their signed contract, please [Click Here](#) for the design requirements. Please make sure to forward these guidelines to your web-designer/programmer. Please upload the HTML version of your mailshot and other relevant files together in zip folder and send us everything with the **subject line to Ivette Sabau** at



[isabau@kenes.com](mailto:isabau@kenes.com) no later than **2 September**.

To ease your design process, we've created some 'ready-to-use' HTML templates that you can modify to suit your specific needs. These templates are designed to align with the design guidelines detailed in the PDF. Feel free to request these templates at any time.

## **Joint E-mail Blast**

For the joint e-mail blast, please prepare two files according to the following specifications:

- 1 Banner/Image Format: JPEG Width: 300 pixels Height: 250 pixels
- 1 PDF or any website (to be linked to the banner/image)

Please send the required file(s) to the **Industry Coordinator: Ivette Sabau** at [isabau@kenes.com](mailto:isabau@kenes.com) and no later than **2 September**.

The exact launch date of the joint e-mail blast will be advised closer to the Conference. It will be sent out to the preregistered participants who have agreed to receive promotional material from supporters.

## **Important notes for both Pre and Post, Joint Mailshots:**

- In case the webmail is promoting a sponsored session, please include the following disclaimer: This session is not included in main event CME/CPD credits.
- It is not allowed to use the ESID logo.
- The event's banner will be added to the webmail's header by Kenes.
- The "From" field will be "ESID 2026 Supporters".
- The E-mail Blast will be sent out to the preregistered delegates who have agreed to receive promotional material from supporters.
- Content received after the deadline may be processed for an additional fee.

Symposium supporters have the option to create signage promoting their symposium according to the guidelines below. The symposium signage should be **produced by the supporter**.

### **1.Session Hall Signage**

- **Self-Standing Sign at the Entrance:**

One stand-alone sign to be placed at the entrance of the session hall **30 minutes** prior to the sessions published start time. Please make sure to indicate the following disclosure on the sign: ***This session is not included in main Conference CME/CPD credit.***

- **Stage Banners:**

1 x free standing vertical sign to be placed on/next to the stage. Maximum dimensions: 150cm wide x 250cm high.

Banner placed in front of the head table facing audience. (Please refer to Section 4: Symposia Session Halls Onsite).

## **2. Self-standing signage in the Exhibition Area**

The Supporter is entitled to place one sign (**W85cm x H200cm**) advertising the **Symposium on the day of the session only**. The sign may be placed in the *exhibition* area during exhibition opening hours. Please liaise onsite with the Kenes Staff.

Please note:

Due to CME/CPD accreditation criteria, you may not place signage advertising your symposium in any other locations unless coordinated with Kenes staff onsite.

## **Wi-Fi**

Free Wi-Fi will be available at the Conference venue. Please be aware that public Wi-Fi capacity is limited. Therefore, it is restricted to email and web browsing activity.

In case you need an additional internet connection in the meeting room besides the WIFI that is available, please send an email to

## **Meeting Rooms / Hospitality Rooms**

Supporters interested in renting a meeting room during ESID 2026 Conference should contact **Industry Liaison & Sales, Mrs. Paula Suarez** at [psuarez@kenes.com](mailto:psuarez@kenes.com)

## **Important:**

All conference supporters (sponsors, exhibitors, special interest groups and other stakeholders) are kindly requested to respect the ESID26 blackout policy and refrain from holding organized meetings or events for more than 10 people during the conference plenary and scientific sessions.

## **Waste Disposal**

Please note that it is the supporter's responsibility to leave the symposium session hall in a clean and tidy manner once your symposium has finished. Any items such as leaflets, banners, roll-ups must be removed from the hall at the end of your session. Any discarded waste, including promotional material, left behind will be removed by the Conference organizers at the expense of the supporter concerned.

## **Onsite Badges**

Each supporter is entitled to 10 Symposium badges which allow access to the supporter's symposium only (Individual names will not appear on the badges). Symposium badges can be collected 2 hours prior to the session from the Registration Desk and should be returned to the desk

after the session ends.

## Catering

## MECC

For enquiries, please contact MECC Exhibitor Services. [salesmecc@vermaatgroep.nl](mailto:salesmecc@vermaatgroep.nl)

## Hostesses & Temporary Staff Hire

Email:

## Deadline:Blackout Policy

All conference supporters (sponsors, exhibitors, special interest groups and other stakeholders) are kindly requested to respect the ESID2026 blackout policy and refrain from holding organised meetings or events for more than 10 people during the conference **plenary and scientific sessions**.

To protect the integrity of the event programme, companies may not organise meetings or activities that compete with official sessions.

- No scientific symposia, lectures, educational events, or “meet-the-expert” style sessions may take place outside the event venue during the event dates.
- All industry sessions must take place within the event venue and must be formally booked through the Sales Team.
- Closed meetings and social events (invitation-only) are permitted only during outside the official blackout hours and must not clash with the event programme or Opening Ceremony.
- Internal staff meetings are permitted; however, if attended by event participants, they are also subject to the blackout policy and may not take place during programme hours.

The Society expects all partners to respect these guidelines so delegates can fully engage with the official event content.

## “K-Lead” Application - Barcode Scanner Application

Lead Retrieval systems are a helpful tool for receiving participants’ contact information when they visit your booth or session. The information obtained by lead retrieval system enables Exhibitors to enhance their database by securing valuable leads for further marketing and communication.

We are pleased to offer you the “K-Lead” Application: exhibitors can download the “K-Lead” app onto *their own* smart phone or tablet and transform their device into an instant, easy lead retrieval system and capture participants’ full contact information with a quick scan of their badge.

The advantages of the “K-Lead” application:

- **Instant Access:** download directly to your device; no extra hardware needed!
- **Effortless Lead Capture:** simply scan the barcode on attendee badge

- **Live Lead View:** allows to view in real-time the leads information for immediate engagement.
- **Customize Notes:** ability to insert exhibitor's comments for each lead in free text format.
- Application is available for download from Apple store or Google play: "K-Lead App".
- Cost per unit – **EUR 750** (excluding 4% credit card charges fees, excluding VAT if applicable)

**The Application should be installed on your company/personal device (tablet/smart phone).** Operational information will be sent in due course.

To order "K-Lead" Application, please access the Exhibitor's Portal <https://exhibitorportal.kenes.com>

**Deadline: Monday, 30 September.**

Onsite rate of **EUR 850** will be applied for order received after above deadline.

**Please note:**

- **Device is not included. The Application should be installed on your company/personal device (tablet/smart phone).**
- In accordance with the **general data protection regulation** (GDPR), Kenes Group has updated its privacy policy. You can view our updated privacy notice [here](#).  
Kenes will not share delegate's personal data with third parties without their consent.  
Please note that similarly to sharing a business card, presenting delegate badge for scanning at exhibition booths or industry symposia constitutes an expression of consent to share their personal details with the company that is scanning their badge so that it may contact them in the future.
- Barcodes on delegate's badges contain contact information as supplied by the delegate or the agency responsible for the registration process of the delegate. We regret that in some cases, as when group registration is completed by a company, we may not be in possession of the full contact details.
- In addition, please note that neither Kenes Group nor the Organising Committee is responsible for the content of the information.

**NEW! Boost Leads & Save Time: Upgrade to K-Lead PLUS!**

**Say goodbye to manual follow up emails: add EUR 350 and Upgrade your K-Lead app.**

- **Automated Follow-up Emails:** K-Lead PLUS automatically sends personalized e-mail to booth/session visitors right after lead capture.
- **Tailored Email Customization:** Craft the perfect message with customizable subject lines, email content, and signatures. Attach PDFs to add a polished, personal touch that stands out.
- **Never Miss a Lead:** Say goodbye to the hassle of manual follow-ups. K-Lead PLUS ensures timely engagement with emails sent immediately after each scan, keeping your brand top-of-mind.
- **Trackable Insights:** Monitor how your emails perform with engagement metrics. Learn what

works and refine your strategies for maximum impact, ensuring you're always improving.

- **K-Lead PLUS** requires at least one K-Lead license purchased and can be purchased via the Exhibitor's Portal.

## **Maximize your Participant Experience - Use our innovative technologies for your Symposium**

Kenes is proud to deliver a wide variety of quality onsite technology products and services.

We offer:

- **Live Streaming** and many more products designed for capturing and recording symposium content.
- **Voting, Evaluations**, and more products designed for increasing participant's interaction during symposium sessions.
- **Translation services for any language** are available in two options. The conventional approach involves local interpreters and the use of headphone receivers. Alternatively, we offer a cutting-edge AI-powered solution. With this innovative method, participants can access live translations and captions seamlessly by scanning a QR code on their mobile phones.

We also provide tailor made customized solutions – [contact us](#) to make it happen!

***PLEASE NOTE:*** All product solutions are offered exclusively by Kenes Group.

*Please contact us to discuss your needs and our relevant solutions.*

Please submit your order by . Orders received after the deadline will incur rush fees.



Stand builders are **not allowed to use trolleys** during the build-up and dismantling periods. All on-site handling services, including unloading, reloading and movement of goods within the venue, are under the responsibility of the official contractor **DSV Fairs & Events**, appointed as the exclusive on-site handling agent for ESID 2026.

Exhibitors and stand builders may arrange delivery of their goods using their own transport; however, **all shipments and deliveries must be coordinated in advance with DSV.**

[DSV ES – Shipping Instructions ESID 2026 Maastricht](#)

**Official Freight Forwarder & On-site Handling Contractor:**

DSV Fairs & Events

**Contact person:**

Lorena Perdomo

Email: [lorena.perdomo@dsv.com](mailto:lorena.perdomo@dsv.com)

Mobile: +34 627 582 484

Office: +34 930 260 837

DSV will be available and contactable during the **build-up, exhibition period, and dismantling phases.**

## Deliveries & Handling

Please note that:

- **All exhibit shipments must be sent to the DSV advanced warehouse.**
- Direct deliveries to the venue are **only permitted for stand building materials.**
- All vehicles delivering directly to the venue must **pre-book a time slot with DSV prior to arrival.**
- Vehicles exceeding **7 loading meters (ldm)** will be handled exclusively by DSV (no self-unloading allowed).
- Vehicles up to 7 ldm may self-unload, subject to applicable handling and time slot fees.

## Insurance of Goods

Exhibitors are strongly advised to arrange **comprehensive insurance cover** for their goods, including transportation, on-site handling, and the exhibition period.

DSV can provide insurance support upon request.

## Important Information – Direct Deliveries

### Road Freight

- All deliveries must be **pre-booked with DSV**
- A **time slot reference** must be obtained in advance
- Unloading/reloading must follow DSV instructions

### Courier Shipments

Shipping via courier companies (FedEx, DHL, UPS, etc.) is **strongly discouraged.**

These services are not suitable for exhibition shipments and may lead to **customs delays or clearance issues.**

Exhibitors are advised **not to send brochures, giveaways, or small promotional items via courier**, due to potential restrictions.

If courier use is unavoidable, **DSV must be contacted in advance** to confirm feasibility and handling instructions.

## Important Notes

- All shipments must be **pre-alerted to DSV** in advance
- Shipments without pre-alert may not be accepted or handled
- Deliveries sent directly without DSV coordination are **at the exhibitor's own risk**
- The organiser and DSV will not be responsible for delays or missing shipments
- A **company representative must be present at the stand** to receive deliveries

## **Kenes Group Contacts:**

### **Conference Secretariat**

#### **Kenes Group**

Rue François-Versonnex 7

1207 Geneva, Switzerland

Tel: +41 22 908 0488

[Contact us](#)

### **Exhibition Manager & Industry Symposia Coordinator**

#### **Ivette Sabau**

Tel: +34 635 34 50 82 | E-mail: [isabau@kenes.com](mailto:isabau@kenes.com)

### **Industry Liaison & Sales**

#### **Paula Suarez**

Tel: +34 648 98 38 58 | E-mail: [psuarez@kenes.com](mailto:psuarez@kenes.com)

### **Registration Specialist**

#### **Anna Jopek**

E-mail: [reg\\_esid26@kenes.com](mailto:reg_esid26@kenes.com)

### **Hotel Accommodation**

#### **Anna Ivanovanna**

E-mail: [aivanova@kenes.com](mailto:aivanova@kenes.com)

<https://hotels.kenes.com/congress/ESID26>

### **Hotel Accommodation Audio Visual Coordinator**

#### **Mike Perchig**

E-mail: [nest@nest-av.com](mailto:nest@nest-av.com)

### **Product Marketing Coordinator**

#### **Olaya Espejo**

E-mail: [amkee@kenes.com](mailto:amkee@kenes.com)

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## **Official Contractors:**

**Furniture / Extra Shell Scheme / Graphics & Signage / AV for booth / Flowers & Plants**

### **A. Booth.**

**Deadline:** 16 September

Orders must be placed [via the webshop](#).

For enquiries, please contact the official builder: [sebastiaan@a-booth.nl](mailto:sebastiaan@a-booth.nl)

**Dedicated Wi-Fi / Internet/ Electricity / Cleaning / Security**

**MECC**

Tess Westheim

[tess.westheim@mecc.nl](mailto:tess.westheim@mecc.nl)

**Freight Handling & Onsite Logistic Agent**

**DSV**

Contact persons:Lorena Perdomo

E-mail: [lorena.perdomo@dsv.com](mailto:lorena.perdomo@dsv.com)

Office: +34 930260837

Mobile +34 627582484

**Catering**

**MECC**

Should exhibitors require catering services at their stand, these can be arranged directly through the venue. For catering requests or quotations, please contact: [salesmecc@vermaatgroep.nl](mailto:salesmecc@vermaatgroep.nl)

**Hostesses & Temporary Staff Hire**

**Rogier Bouwman**

[info@stella-agency.nl](mailto:info@stella-agency.nl) / [rogier@smaakmakerscompagnie.nl](mailto:rogier@smaakmakerscompagnie.nl)